

PayNow - Payment Guide


Instant, Free, Secure, Efficient

When applying for your Global Portfolio plan, you can now use PayNow to send us your premium. Not only is it an instant, free and secure way of transferring money, it allows us to issue your plan and invest your money quickly and efficiently.

How does it work?

Submit your completed application form along with all supporting documentation to us via your financial adviser representative. Once we have everything we need, we will inform your financial adviser representative and provide them with your policy number.

Once you have your policy number and your bank participates in the PayNow bank transfer scheme, simply follow the instructions below:

STEP 1	Log in to your banks mobile banking app
STEP 2	Scan the PayNow QR code using your bank's app. Check the payee information: Friends Provident International Limited (Singapore Branch). 
STEP 3	Enter the amount to pay along with your policy number and proceed with the payment.

That's it!

You don't need to do anything else. Your payment will be transferred instantly to us.

Do I have to provide any documentary evidence as proof of payment?

No, however the bank from which you send your premium using PayNow must match the bank details provided on the application form.

Can I send multiple payments?












Yes. You can send multiple payments up to SGD 200,000 per transaction or your daily transfer limit, whichever is lower.

Unfortunately we cannot accept payments made from E-Wallets.

To facilitate the matching of your premium to your policy, you must quote your policy number and amount when transferring money to us.

Is there anything else I should know?

PayNow can only be used to transfer Singapore Dollars.

PayNow participating banks:		
 CIMB Bank (Commerce International Merchant Bankers Berhad)	 Bank of China	
 HSBC (Singapore)	 OCBC Pay anyone (Oversea-Chinese Banking Corporation)	
 UOB (United Overseas Bank)	 Citibank	
 Standard Chartered Bank	 Maybank	
 DBS Bank (Development Bank of Singapore)	 ICBC (Industrial and Commercial Bank of China Ltd)	